

# Microsoft® CERTIFIED

## Desktop Support Technician



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### Microsoft Certified Desktop Support Technician

#### Start your IT Career with MCDST

The Microsoft Certified Desktop Support Technician (MCDST) certification helps you start your IT career by ensuring that you have the skills you need to successfully troubleshoot desktop environments that run on the Windows operating system.

The MCDST credential will not retire with the release of Windows Vista certifications; it will continue to be supported by Microsoft and valued by employers and decision makers who use Microsoft Windows XP.

MCDST candidates are required to pass two core exams.

- Exam: 70-271 Supporting Users and Troubleshooting a Microsoft Windows XP Operating System
- Exam: 70-272 Supporting Users and Troubleshooting Desktop Applications on a Microsoft Windows XP Operating System
  - VTEC Course: [2261/2262](#) – These courses are now offered as an MCDST bundle.

- Microsoft
- CompTIA
- EC-Council
- Prometric
- Sandler Sales Institute

